

The National Resource Center for Refugees, Immigrants, and Migrants (NRC-RIM) supports state and local health departments working with refugee, immigrant, and migrant (RIM) communities that have been disproportionately affected by COVID-19. We are funded by the U.S. Centers for Disease Control and Prevention and housed by the University of Minnesota.

On Demand Training

Our training suite features modules designed for case investigation and contact tracing as well as modules designed for anyone working with RIM communities.

Courses may also supplement existing training already provided by state and local health departments.

I am very thankful for this training because a lot of things I was not aware of, regarding the different cultures and the challenges they were facing. -Training Participant

RIM Communities

Despite their challenges, refugees, immigrants, and migrants are an integral part of the nation's social, cultural, and economic vitality. They are strong, resilient and dedicated to the success of their communities during this unprecedented time. Public health solutions must be developed in partnership with RIM communities.

Benefits of Training

Our online trainings are accessible for busy working professionals.



Complete each module at your own pace



Choose to complete all modules, or just those of interest to you



Test your learning with interactive activities



Receive a certificate of completion for each module



Interact with public health professionals from across the country on online discussion boards

Registration is free and open to all.

Register now >> nrcrim.org/training

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Available Training Modules

Our on-demand training modules were created during the COVID-19 pandemic, but the lessons learned could be applied to any future public health response

Working with Refugee, Immigrant, and Migrant Communities in COVID-19

This module introduces concepts such as the social determinants of health and cultural humility to address health disparities in RIM communities.

Estimated completion time: 1hr

Working with Interpreters during Case Investigation and Contact Tracing

Interpreters play a vital role in ensuring full understanding for RIM communities.

Learn how to improve your collaboration with these skilled professionals.

Estimated completion time: 1hr

Register now >> nrcrim.org/training

Stress and Resilience for Case Investigators and Contact Tracers

This interactive self-care guide features the voices and perspectives of other case investigators and contact tracers, and tips for taking care of yourself.

Estimated completion time: 45 min

Vaccine 101: For Organizations Serving RIM Communities



This video training is intended to aid those working with RIM communities in understanding the COVID-19 vaccine and communicating effectively about the vaccine. A modifiable PowerPoint presentation is available if you would like to present the information yourself.

Estimated completion time: 30 min

A Facilitator's Guide for Conducting Listening Sessions

Working in the COVID-19 response has been stressful. This module demonstrates how supervisors can conduct listening sessions to provide support to staff.

Estimated completion time: 45 min

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