

University of Minnesota Spring Football Game Preparedness Plan

Updated April 14, 2021

Gopher Athletics is committed to providing a safe and responsible environment for our student-athletes and coaches, along with all of our stakeholders. The guidelines set forth regarding athletic competitions on campus are created in accordance with regulations on the national, state, local and University levels along with best practices gathered from our peer Big Ten institutions as well as professional sports teams in the Twin Cities.



Stephanie Davis within the University of Minnesota Athletics Department will act as plan administrator and ensure this plan is continuously evaluated, monitored, executed, and updated.

The Annual Spring Football Game, which is traditionally open to the public, will adhere to the following preparedness plan.

Summary of Guidelines – Football Spring Game

Face coverings must be worn by all spectators and working staff, regardless if they have tested negative for COVID-19 or have received the COVID-19 Vaccine. University policy on face-coverings can be found [here](#).

Occupancy capacities will be limited to the following in each area of the stadium.

10,000 Max Capacity (20% of Total Capacity of 50,800)

- Upper-Level Main Stands: 5,100 Max (20% of Total Capacity of 25,500)
- Lower-Level Main Stands: 4,500 Max (20% of Total Capacity of 22,600)
- Outdoor Club: 250 Max (20% of Total Capacity of 1,250)
- Loge Boxes & Suites (Outdoors): 150 Max (13% of Total Capacity of 1,175)
 - Each used Loge or Suite would be limited to 6 maximum people and 1 household. Additionally, the utilized Loges and Suites would have at least one empty Loge or Suite on either side.

Seating

- Tickets will be required for admittance - This will ensure spectators have an assigned seating location that is physically distanced from other individuals as well as that we have appropriate contact tracing information should contact tracing be necessary after the event. All guests will be required to secure tickets in advance. No tickets will be distributed at the stadium on the day of the event.
- Seating groups will be physically distanced from other groups. Seating groups cannot be broken up and only one household is permitted in a single pod. Tape will be used to highlight seats that should have individuals assigned to them. This will assist in the enforcement of assigned seating protocols on the day of the event.

Fan Acknowledgement

- Fans will be required to accept stadium guidelines at the time of ticket procurement. Bullet point guidelines, as well as a link to the complete preparedness plan, will be presented to fans wishing to secure tickets.

Concessions will be permitted

- Concessionaires will be available to fans in attendance at the spring game. Concessions will feature separate purchase and food pickup areas as well as physically distanced lines. Food will be pre-packaged and fans will be asked to return to their seats before they begin eating or drinking.

Tailgating will Not be Permitted

- Tailgating will not be permitted on University Property. Parking will be available in the Maroon, Victory and Lot 37 Lots and will open 1 hour before the start of the Spring Game. Enforcement escalation protocols will be in place to address violators of this policy. The University's no tailgating policy for the 2021 Spring Game prohibits the use of tents and/or structures, preparing and/or serving food or drink, consumption or distribution of alcohol, and/or gathering of more than one household while on University property. Enforcement protocols will be in place to address violators of this policy.

The University of Minnesota Band

- A reduced University of Minnesota Band will be present and located in the stands on the east end of the stadium. Band members will be spaced out and separated from general fans. Additionally, band members will be required to use instrument coverings to reduce circulation of particles as a response to performing.

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ENSURE SICK WORKERS STAY HOME

1. Minnesota Athletics has briefed all staff to stay at home if they test positive for COVID-19, are experiencing any COVID-19 related symptoms (fever or chills, mild or moderate difficulty breathing, new or worsening cough, sustained loss of smell, taste, or appetite, sore throat, vomiting or diarrhea, body aches) and/or have been in contact with anyone who tested positive for COVID-19 or has COVID-19 symptoms in the last 14 days and to inform their supervisor and contact their healthcare provider.
2. All staff members will follow the [MDH guidance on COVID-19 and when to return to work](#) and the [University of Minnesota guidelines](#) on returning to work.
3. Before the season begins the COVID-19 screening form will be sent via email to all working staff. On game day before traveling to the stadium, all staff members that are not being tested for COVID-19 will complete a screening questionnaire.

When staff members arrive at the stadium, a staff member will check that they completed the screening form. Based on the answers the staff provided, a staff member will allow/deny admittance to the stadium. If a staff member says they are experiencing COVID-19 symptoms, have been in contact with someone who is positive for COVID-19, or has traveled to a location in which there is an elevated number of COVID-19 cases and did not take proper precautions such as maintaining social distance from others and wearing a mask, they will not be allowed to enter. Additional information on elevated case numbers by county in the state of Minnesota may be found [HERE](#). Individuals that are permitted to work the event to this point will proceed to get their temperature checked. If their temperature is below 100.3°F, they will proceed to standard security screening. If their temperature is above 100.3°F then they will not be allowed into the building and will return home immediately.

Gameday COVID-19 Screening Form

Hello. Please fill out this questionnaire on gameday before you come to campus.

* Required

Name *

Your answer

Which Department You Represent? *

Choose

Competition Date *

Choose

Have you recently started experiencing any of the following symptoms? Fever or chills; mild or moderate difficulty breathing; new or worsening cough; sustained loss of smell, taste, or appetite; sore throat; vomiting or diarrhea; body aches *

☐ Yes

☐ No

In the last 14 days, have you been around someone who tested positive for COVID-19 without following CDC safety guidelines? (masking, social distancing, etc.) *

☐ Yes

☐ No

In the last 14 days, have you been in any situation where you may have been exposed to COVID-19? including disregarding CDC safety guidelines (masking, social distancing, etc.) *

☐ Yes

☐ No

Submit

4. If any staff member begins to experience COVID-19 symptoms during game day they will leave the facility immediately and contact their supervisor. If they can't leave immediately, they will isolate themselves in the Gate C First-Aid room. If the individual who needs to isolate traveled to the venue with multiple people then the whole

party will be asked to leave the facility. If any fans experience COVID-19 symptoms, we will ask the fans and their party to exit the stadium. If they are not able to travel home, fans sitting on the south side of the stadium will isolate in the Hall of Fame, and fans sitting on the north side of the stadium will isolate in the Gate A first aid room. Event staff will be present throughout the stadium to direct fans that may be experiencing COVID-19 symptoms to the closest exit or isolation area.

5. We will utilize the COVID-19 exposure guidance from the Office of Human Resources to address identifying and communicating with workers who may have been exposed to a person with COVID-19 symptoms or who has tested positive for COVID-19 while at work.
6. Athletics will follow the university COVID-19 Exposure Communication Guide ([here](#)) here which details the steps that will be taken if any staff member is exposed to COVID-19 or comes in contact with anyone who is COVID-19 positive.

SOCIAL DISTANCING – WORKERS MUST BE AT LEAST SIX FEET APART

Requirements

1. Concessions
 - a. Socially distancing spaced lines.
 - b. Concessions will be cashless. All fans should be prepared to pay with credit card in order to reduce the need of exchanging materials during purchase.
 - c. Fans will order from one window and pick up their food and beverage from a second, separate window.
 - d. Common areas within venues, such as West Plaza, Indoor Club Room, and Outdoor Club Room at TCF Bank Stadium will be subject to social distancing guidelines. Fans will be encouraged to limit their time in common areas and instead travel directly to and from their assigned seating area.
 - e. A complete overview of our concession vendor's preparedness plan for TCF Bank Stadium can be found [HERE](#).
2. Designate one-way entrances and exits wherever possible that facilitate six-foot distancing. Additionally, external audio loops and post-game announcements will further encourage fans to mask up and maintain social distancing while entering, exiting, or moving about the stadium
3. Staff clocking in will do so digitally or by scanning their employee identification cards. At the time of check-in, staff will be subject to the screening process as outlined on page 2 of this document.
4. Briefings will take place virtually when possible or will be moved to the concourse/outdoor club to allow for social distancing.
5. Social distancing stickers and signage will be used to ensure social queuing is established to provide and promote social distancing between multiple workers, patrons, and visitors congregating and waiting to use facilities
6. **Roving Workers:** The number of individuals required to move about the stadium for their job duties will be reduced to a minimum, if not eliminated. Working staff will be assigned to tiers - should they need to move about to perform their duties, their movement will be limited to the assigned tier and area of the stadium.
7. **Custodial/Janitorial:** Refer to additional guidance specific for "Janitorial and Custodial Services" for workers performing janitorial, custodial, housekeeping, and other cleaning and maintenance services.

8. All restrooms will have capacity limits that are listed on entry and exit doors. Where possible entry and exits from restrooms will be separated and identified. Stalls and fixtures will be marked as closed or offline to discourage occupancy beyond the posted capacity limits for all restrooms. Social Distancing floor decals and directional arrows will be applied to the floor inside the restroom to assist in safe space distancing. Staff will be assigned as part of their game-day responsibilities to monitor and police all occupancy and social distancing measures, including restrooms, concession lines, aisles, and concourses. There is a minimum of 2 people dedicated to supervising and enforcing these areas. Additionally, as duties allow, additional staff may be assigned during peak traffic times.
 9. Implement static assignment or “cohorting” of work crews to the extent possible.
 - a. All staff will be assigned to one of the following: Intercollegiate Athletics (ICA) - Administration, ICA-Athletic Medicine, ICA-Communications, ICA-Compliance, ICA-Equipment, ICA-Event Management, ICA-Facilities, ICA-Gopher Digital Productions, ICA-Golden Gopher Fund, ICA-Gopher Sports Properties, ICA-IT, ICA-Marketing, ICA-Nutrition, ICA-Sports Psychology, ICA-Ticket Office, Facilities Management, Media, NFL Scouts, UMPD, Whelan Security, Aramark Concecionarge
 10. Incorporate barriers, partitions, screens, or curtains to maintain barrier protection between workers, to the extent possible, where social distancing cannot be maintained.
 - a. Plexiglass Barriers will separate fans from concession stand volunteers
 - i. **Payment/Ticket/Merchandise/Concession/Reception/Information Counters:** Install plastic partitions between the workers and customers, clients, and visitors with ample space cut out where items can be slid through
 - b. Should social distancing be limited due to job duties and/or special limitations, plexiglass barriers will be installed between workstations. Face Shields or Goggles will be required for these individuals in addition to face mask (mouth) coverings
 11. Mark access points, staging areas, loading areas, and other areas of congestion to provide for social distancing of at least six feet, including floor markers for distance, lane lines, and marking of adjacent areas where workers may be congregating or waiting.
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WORKER HYGIENE AND SOURCE CONTROLS

1. Instruct workers to regularly wash and/or sanitize their hands, in particular when entering and exiting the business, before and after eating or drinking, using restroom facilities, and using devices, tools, and equipment used by other workers. Instruct workers to avoid touching their faces with unwashed or unsanitized hands.
 - a. Post “handwashing” and “cover your cough” signs.
2. Ensure handwashing and/or hand-sanitizer facilities are readily available and allow workers sufficient time to engage in handwashing/sanitizing.
3. Ensure supplies in restrooms, portable toilets, and handwashing/sanitizing stations are regularly monitored and continually stocked.
4. Provide tissues or towels for proper cough and sneeze etiquette and provide no-touch trash bins.
5. All staff will be required to wear face coverings. University policy on face-coverings can be found [here](#).
6. Provide protective supplies when required, including non-medical source-control face coverings, gloves, disinfectant, guards, and shields to protect workers against the transmission of COVID-19 while they are working.

7. Do not discriminate or retaliate in any way against any worker for wearing face-coverings or personal protective equipment, in accordance with Executive Order 20-54.
8. Clean and disinfect work vehicles in-between the use of each worker or work crew, before and after each use.
9. Doors to multi-stall restrooms should be able to be opened and closed without touching the handles, opening devices, or powered door operators with the hand, whenever possible. If the door cannot be opened without touching the handle or door operator with the hand, the business must ensure a trash-receptacle is placed by the door to ensure a paper towel can be readily disposed of when operating the door. The location and positioning of waste-receptacles should not interfere with Life Safety requirements (e.g. egress, evacuation, emergency equipment) or any reasonable accommodations provided under the Americans with Disabilities Act.
10. Community drinking stations and water fountains must not be available or used unless protocols are implemented to ensure frequent sanitation between users. Touchless water-filling stations may still be provided.
11. Food must not be served nor shared communally.
12. Instruct workers to launder their clothing, uniforms, apparel, and personal protective equipment (PPE) daily according to clothing or detergent instructions. Encourage workers to maintain additional apparel at work (e.g. shirts, sweatshirts) to minimize cross-exposure between work areas or locations.
13. Ensure proper respiratory protection is still provided, used, and maintained to protect workers from other recognized health hazards as required (e.g. hazardous chemicals, particulates, and dust, respirable silica, lead, asbestos).

BUILDING AND VENTILATION PROTOCOLS

1. **General Building Conditions:** Businesses must assess the status and capacities of the utility systems within the building (e.g. ventilation, water supply, sewer, gas), as well as potential issues associated with vermin, molds, and mildew, before putting the building into operational status.
 - a. Follow established protocols for starting mechanical, electrical, plumbing, life-safety, and other systems after non-use according to the Authorities Having Jurisdiction.
 - b. Assess the building for indications of pest and vermin infestation, and consult a pest control professional as appropriate.
2. **Ventilation System:** Businesses must evaluate the operational capacity, and increase, improve, and maintain ventilation provided throughout the building.
 - a. Increase the outdoor air percentage to increase dilution of contaminants, and eliminate recirculating, whenever possible, while maintaining indoor air conditions.
 - b. Extended Ventilation hours- run the HVAC longer than normal to purge air and allow extra circulation.

Building and Facility operations will adhere to the [Facilities Management \(FM\) Sunrise Support](#) plan provided by the University of Minnesota.

CLEANING AND DISINFECTION PROTOCOLS

1. Establish a documented sanitation schedule and checklist, identifying surfaces/equipment to be sanitized, the agent to be used, and the frequency at which sanitation occurs.

2. Routinely clean and disinfect all areas, such as offices, restrooms, locker and changing rooms, common areas, shared electronic equipment, machinery, tools, controls, etc.
 3. Frequently clean and disinfect all high-touch items, such as doorknobs, countertops, barriers, railings, handles, and other surfaces.
 4. Clean and disinfect work vehicles in-between the use of each worker or work crew, before and after each use.
 5. Electronic devices (e.g. light switches, circuit-breakers) will not be cleaned and disinfected with a liquid agent. Switches/devices will be covered with a poly-covering that allows the user to manipulate the device without touching the switch and will be out frequently. Electronic devices must be sanitized only when disconnected from the power source and sanitized in accordance with the listing/labeling requirements.
 6. Whenever possible, assign a designated user/operator for each station, machine, or piece of equipment as opposed to allowing several users/operators to share stations, machines, or pieces of equipment. If stations, machines, or pieces of equipment must be shared, disinfect between users.
 7. Implement immediate cleaning and disinfecting of the workplace if a worker, patron, or visitor becomes ill with COVID-19. See [Cleaning and Disinfecting Your Facility](#).
 8. Select appropriate and ensure the needed supply of disinfectants. The U.S. Environmental Protection Agency's (EPA) List N has identified a list of products that meet EPA's criteria for use against SARS-CoV-2. See EPA's [Disinfectants for COVID-19](#).
 9. Ensure all trash, refuse, and debris is regularly disposed of and not allowed to accumulate, to minimize the number of workers involved in the handling and disposal of materials.
 10. Review product labels and Safety Data Sheets, follow manufacturer specifications and use required personal protective equipment for the product.
 - a. Personal equipment, tools, and phones should not be shared or, if shared, should be cleaned and disinfected after each use.
 - b. Encourage workers to sanitize high-touch points within their personal vehicle (e.g. handles, locks, steering wheels, instrument controls, switches, seatbelt) upon entering.
 11. Summary: [Custodial Scope and Frequencies](#)
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DROP-OFF, PICK-UP, AND DELIVERY PRACTICES AND PROTOCOL

1. Workers must be masked and maintain a distance six feet or greater from others during interactions while receiving or exchanging deliveries.
2. Businesses receiving deliveries must do so via a contactless method whenever possible, including deliveries at loading docks, reception areas, and locations where workers can maintain a distance of at least six feet from each other.
3. Whenever possible, businesses should attempt to do everything electronically (e.g. app, phone) to eliminate the need for close contact between workers and delivery personnel.
4. Businesses providing deliveries must provide for contactless deliveries that promote delivery at a doorstep or similar location where persons can maintain a distance at least 6-feet away while verifying receipt of the delivery between the worker and the delivery person.

5. Workers must minimize the unnecessary exchanging or sharing of scanners, pens, or other tools with delivery personnel.
 6. Refer to additional guidance specific to “Transportation, Distribution, and Delivery Services” for delivery-based activities and services.
 7. Consider establishing delivery or pick-up locations outside of the building to minimize delivery personnel having to enter.
 8. Provide accommodations for drop-offs, pickups and deliveries, and delivery workers, and minimize the need for delivery workers to enter the building (e.g. drop-off windows, secured lockers, teller- windows, portable toilets).
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COMMUNICATIONS AND TRAINING PRACTICES AND PROTOCOL

1. All staff members that work gameday will be trained on the new COVID-19 protocols that include:
 - a. Expectations for screening and reporting exposure to COVID-19
 - b. Aspects of the preparedness plan for new game day procedures
 2. The preparedness plan will be sent to all staff via email before game day. Staff must indicate on their gameday screening form that they have read and understand the guidelines set forth in this document.
 3. All staff working gameday will be provided the necessary PPE and will be instructed how to properly wear it.
 4. Signage is at every entrance to all Athletic Facilities reminding any staff and visitors to wear a mask. Additional signage will be placed on the promenade on game days to maintain social distancing, wash hands and wear face coverings.
 5. Workers and fans must ensure they comply with and follow established rules and practices.
 6. All ticket holders will receive an email with new protocols and requirements (physical distancing, face coverings) for attending the game at least 48 hours before each game. Additionally, we will use Gopher Sports social media platforms to share new information and the steps being taken to mitigate the spread of COVID-19 with anyone attending the game. Messaging will inform fans of their role in protecting the staff working the game as well as other fans.
 7. All venues will have announcements from the PA announcer about face coverings, social distancing, new procedures. Graphics will also be displayed on the video boards to encourage social distancing and wearing face coverings.
 8. At TCF Bank Stadium, we will also utilize audio recordings that play on speakers outside the stadium for new procedures and reminders about social distancing and face coverings.
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HELPING VISITORS MINIMIZE TRANSMISSION

1. All fans will be presented with COVID-19 policies before any sale is made. An outline of the guidelines for this event as well as a link to the complete Preparedness Plan will be included.
2. Tailgating will not be permitted on University Property. Parking will be available in the Maroon & Gold Lots north of TCF Bank Stadium and will open 1.5 hours before the start of the Spring Game. Enforcement escalation protocols will be in place to address violators of this policy.
3. Post signage at the entry into the venue, and provide additional messaging (e.g. gophersports.com, tickets, advertisements, marketing), that if patrons or visitors do not feel well or have any symptoms compatible with COVID-19, they must refrain from coming to the venue and are strongly encouraged to stay home. They must also refrain from coming to the venue, and are encouraged to stay home if they have a household member experiencing symptoms compatible with COVID-19. Refer to CDC’s What to Do if [You are Sick or Caring for Someone Who is Sick](#).

4. If patrons or visitors begin to feel unwell while at the venue, they must leave immediately. If a patron or visitor is a member of a household group at the venue, the entire household group must also leave.
5. Advise patrons and visitors to wash and/or sanitize their hands upon entering the venue, and to regularly wash and/or sanitize their hands while at the venue.
6. Require patrons and visitors wear a face covering when required by Executive Order 20-81. More information about face covering requirements and exemptions is available on the MDH website at Facemasks and Personal Protective Equipment (PPE) Webpage (<https://www.health.state.mn.us/diseases/coronavirus/prevention.html#masks>). You can also visit these web pages: [Face Covering Requirements and Recommendations under Executive Order 20-81](#) and [Frequently Asked Questions About the Requirement to Wear Face Coverings](#). Cloth face coverings are NOT a substitute for maintaining a physical distance of 6-feet from other people.
7. Make sure each piece of equipment (e.g. golf carts, touch-screens) is wiped down before and after each use by a patron, and dispose of the wipe accordingly. Examples include seating areas, rental equipment, vending machines, automated teller machines (“ATMs”), touch screens, and protective equipment.
8. Advise and encourage patrons and visitors to conduct a self-check of their body temperature the day of the game and/or before arriving at the .
9. Post signage at the entry into the business, and provide additional messaging (e.g. websites, advertisements, marketing), advising patrons and visitors of “high risk” to strongly consider refraining from coming to the business or postponing from the service. Persons who may be at higher risk for severe illness should consider delaying seeking or providing these services.

ADDITIONAL PROTOCOL FOR THE USE OF FACE COVERINGS

1. All workers and fans will be required to adhere to the face-covering guidelines as outlined by the University of Minnesota Health and Safety protocols including the [University of Minnesota's guidance for face masks](#). Fans will only be allowed to remove face coverings while they are eating/drinking in their seats.
2. Two reusable face coverings will be provided to all staff members. Staff will be instructed to maintain an adequate number of face-coverings during their shift or work-day that allows the worker to exchange face-coverings as they become saturated, dirty, or compromised during use.
3. Face covering signage will be placed at all entrances to remind fans as they are entering the facilities. Additionally, the PA announcer will also share reminders periodically to remind fans that face coverings must be worn at all times except when eating in their seats. Face covering reminders will be placed at staff check-in areas. It will also be shared that cloth face coverings are NOT a substitute for maintaining a physical distance of 6-feet from other people.
4. Establish a protocol for accommodating workers who cannot wear a face-covering due to a medical condition, mental health condition, or disability. Businesses must comply with applicable law, including civil rights laws, relating to verification of a worker's disability or medical condition.
 - a. If a worker is unable to use a face-covering due to a medical condition, mental health condition, or disability, they can visit the [University of Minnesota's Disability Resource Center web page](#) to register with the DRC.
5. Establish protocols for addressing instances where the use of a face-covering may present a hazard to the worker, and identifying and implementing alternatives to minimize the risk to the worker. However, the business must work to identify and implement alternative protections to ensure the worker, as well as customers, visitors, and other workers, maintain a similar level of protection whenever possible.
 - a. For environments involving extreme temperatures (e.g. heat, cold) and/or wet environments (e.g. wet processes, rain), face shields may be considered to be used instead of face-coverings

- b. For work activities that may present a risk of entanglement, businesses must ensure the machine/tool is properly guarded as to eliminate the risk of the face-covering becoming entangled into the machine/tool, and that the selection and use of the face-covering protect the worker from the risk of entanglement (e.g. using ear-loops instead of tie-backs).
 - c. For work activities that may present a risk of hazardous chemicals becoming absorbed and/or saturated within the materials of face-covering, the use of engineering controls (e.g. ventilation), administrative controls (e.g. work-practices), or personal protective equipment (e.g. respiratory protection) will be implemented whenever possible.
 6. To request a reasonable accommodation, please contact Travis Cameron (tcameron@umn.edu) two weeks in advance of the event. If Athletics receives an accommodation request, Athletics would then contact the DRC to arrange for the accommodation. Athletics may contact Roberta Kehne at rkehne@umn.edu or Donna Johnson at johns042@umn.edu to assist with guest disability accommodations.
 - a. If an alternative face covering is requested, the DRC will contact the individual to identify the barriers to wearing a cloth face covering and what alternative face coverings may work for the individual. Medical documentation may be requested of the individual to support the need for the alternative face covering or other disability-related accommodations. The DRC needs time to determine what accommodations are reasonable. This process is used for the determination of employee and guest disability accommodations.
 7. **Failure to comply with facility requirements may result in immediate removal from the premises and possible prohibition from attending future events.** Businesses may refuse entry or services to customers, clients, or visitors who refuse to wear a face-covering when required by Executive Order 20-81 or when otherwise required by the business even if not required by the Executive Order. Refer to the documents and information available at [Facemasks and Personal Protective Equipment](#) for more information about what a business may or may not do to enforce face-covering requirements.
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ADDITIONAL PROTECTIONS AND PROTOCOL FOR DISTANCING AND HYGIENE

1. Evaluate space, configuration, and flow throughout the establishment to allow for physical distancing of 6-feet by all workers, patrons, and visitors.
2. Community benches, tables, booths, and seating that do not allow for proper social distancing should be removed or marked to prevent use.
3. Ensure attractions (e.g. displays, iconic memorabilia) are arranged to provide for proper social distancing. Install partitions or barriers in-between vending machines, automated teller machines, arcade games, individual attractions. Prohibit the congregation of persons around individual attractions.
4. Restrict the use of elevators to persons with limited mobility or physical disability who are unable to use stairways (or escalators, if provided), unless social distancing can be maintained within elevator cabs. Elevator access will be restricted via card access. Elevator capacities and floor decals will be applied to encourage proper distancing within elevators. Staff will be required to call an elevator before use and will enforce occupancy restrictions as fans utilize these from floor to floor.
5. Avoid performance-related demonstrations, exercises, and activities that involve interaction between workers and patrons that conflict with social-distancing practices.
6. If the band is permitted to attend games, all band members will maintain social distancing in their section of the stadium and will be separated from the general public.
7. Minimize fan events such as “meet and greet” celebrity-fan interactions, back-stage passes, and after-show guests to minimize congregation and congestion.

- a. Where athlete-fan interactions are scheduled (e.g. photographs, autograph-sessions), consider separating athletes from patrons with transparent partitions with small openings that will allow for photographs to be taken, and autograph-materials to be passed, while minimizing face-to-face contact between all persons, including celebrities and patrons.
 - b. Where field passes are granted, groups of patrons should be limited to small groups of no more than four, and pathways and protocols should be pre-established to maintain social distancing between all persons, including the patrons, and the patrons and celebrities.
 - c. At no time shall such events occur if social distancing cannot be maintained between all persons involved.
8. Designate and demarcate one-way traffic flows to mitigate congestion and crowding.
 9. Limit the areas accessed by patrons (e.g. "Employees Only", "Authorized Personnel Only"), as well as the equipment, products, or items touched by the patrons while in the venue.
 10. Extend intermission times to reduce congestion in exits, corridors, restrooms, and concession areas.
 11. Provide hand sanitizer at the entrance, point of purchase, and prominent locations for customers/clients.
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ADDITIONAL PROTECTIONS AND PROTOCOL FOR EXCHANGING OR RECEIVING PAYMENT

Concession Stands

Concessions stands will follow restaurant grab and go guidelines consistent with the State of Minnesota including but not limited to:

1. Plexiglass Barriers will separate fans from concession stand volunteers
2. Fans will order from one window and pick up their food and beverage from a second, separate window
3. All food and beverage will be served in covered containers or prepacked
4. All utensils will be individually wrapped
5. Condiments will be served with items in a single-use format.
6. Remove seating in concession areas and common areas to ensure social distancing. Patrons must take concessions back to assigned seating areas.
7. Order and check-out areas for concessions and merchandise should be marked to provide for social distancing of at least 6-feet, including floor markers for distance, lane lines, and marking of adjacent areas where patrons may be waiting for orders.
8. Communal serving of food (e.g. buffet-style, self-service) is not permitted.
9. Do not refill popcorn, drinks, and other items using the same container – A new container must be provided.
10. Ensure self-service beverage machines, condiment- stations, and counters are sanitized frequently.
11. Provide additional trash receptacles to ensure trash is readily disposed of. Relocate trash- receptacles to minimize patrons having to travel long distances and through areas of congestion (e.g. providing trash- receptacles inside of the theater rather than in the hallway outside of the individual theater). Ensure that trash-receptacles are emptied regularly.

A complete overview of our concession vendor's preparedness plan for TCF Bank Stadium can be found [HERE](#).

ADDITIONAL PROTECTIONS AND PROTOCOL FOR VENUE EGRESS

1. Provide for additional "exits", and allow for patrons to exit the venue through the closest available exit rather than a limited number of exits that create congestion and interfere with social distancing.
 2. Staff members will be assigned to monitor and encourage social distancing during ingress and egress.
 3. All fans attending the game will have to indicate if they would answer "Yes" to any of the following questions. Fans that indicate that they would answer "Yes" will not be permitted to attend and will be asked to return home.
 - Have you recently started experiencing any of the following symptoms? Fever or chills; mild or moderate difficulty breathing; new or worsening cough; sustained loss of smell, taste, or appetite; sore throat; vomiting or diarrhea; body aches
 - In the last 14 days, have you been around someone who tested positive for COVID-19 without following CDC safety guidelines? (masking, social distancing, etc.)
 - In the last 14 days, have you been in any situation where you may have been exposed to COVID-19? including disregarding CDC safety guidelines (masking, social distancing, etc.)
 4. Designate and demarcate one-way traffic-flows to mitigate congestion and crowding.
 5. When groups of patrons are leaving a single venue, unseat patrons in an orderly fashion, starting with those closest to the exit and ending with those farthest from the exit. - messaging on video board
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ADDITIONAL PROTECTIONS AND PROTOCOL FOR SANITATION AND HYGIENE

1. Provide additional handwashing facilities and hand sanitizer at entrances, points of purchase, and prominent locations for attendees.
 2. Gameday materials, brochures, programs will be sent to attendees in advance via online downloads, email, or mail, rather than distributing them on the day of the venue.
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ADDITIONAL PROTECTIONS AND PROTOCOL FOR INCIDENT MANAGEMENT

1. Staff will be briefed on new required practices and will monitor and remind fans in their assigned sections for adherence to required protocols. Staff at entrances and on concourses will also remind fans before entry and while in a facility.
2. Guests of the University with disabilities or health conditions may request reasonable accommodations including alternative face coverings. To request a reasonable accommodation, please contact Travis Cameron (tcameron@umn.edu) two weeks in advance of the event.

3. Ensure incident-response procedures integrate and maintain social distancing and other protective measures (e.g. face-coverings, face-shields, barriers) whenever possible and reasonable. - UMEMS
 4. Ensure incident-response procedures are established and communicated to workers for following up and addressing COVID-19 related incidents (e.g. non-compliance, symptomatic persons).
 5. First-Aid/Medical Areas: Establish a designated medical isolation area for workers and/or patrons who become sick or symptomatic consistent with COVID-19 while at the venue. Medical isolation areas for workers and/or patrons who become symptomatic during the venue must be separate from general First-Aid/Medical Areas. Access into medical isolation areas must be restricted, and provide a climate-controlled environment.
 6. Staff training will include scenarios they may encounter specifically regarding social distancing challenges to train workers to understand and empower them in this new environment.
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ADDITIONAL PROTECTIONS AND PROTOCOLS FOR MANAGING OCCUPANCY

Seat Markings

1. Spectators will be socially distanced within all venues following the guidelines and recommendations from the Minnesota Department of Health for [Outdoor Venues](#).
2. Spectators will be required to secure a seat in advance of the event. Assigned seats will be in pods of 2 or 4 people of the same household or unit and will be a minimum of 6 feet from any other pod.
3. Spectators must sit in their assigned seats as indicated on their ticket used for entry.
4. The only seat locations available for use will be marked with brightly colored tape.
5. Gameday staff will have access to a digital manifest outlining the available seats should there be questions around ticket and/or marker locations.
6. These seat markings will be used by gameday staff to ensure spectators are in seats consistent with social distancing guidelines.

TCF Bank Stadium

All tickets for the 2021 Football Spring Game must be reserved online, in advance of the event. No on-site ticket distribution will take place on game day. Under reduced occupancy guidelines, fans are encouraged to secure their tickets before leaving home as tickets may not be available or availability may be severely limited. Fans should not plan to "scalp" or purchase tickets from a third party at or near the venue.

Patrons must remain seated in their designated seat throughout their attendance at the venue (unless entering or exiting, or briefly leaving their assigned seat to access restroom facilities, or obtain concessions).

Aisle seats and space around the aisle and pathways will remain open to ensure proper social distancing from people walking up and down aisles. A minimum of 1 aisle seat will be left unoccupied in each row.

Only persons from the same group/pod may be seated directly next to one another where social distancing of at least 6 feet is not maintained.

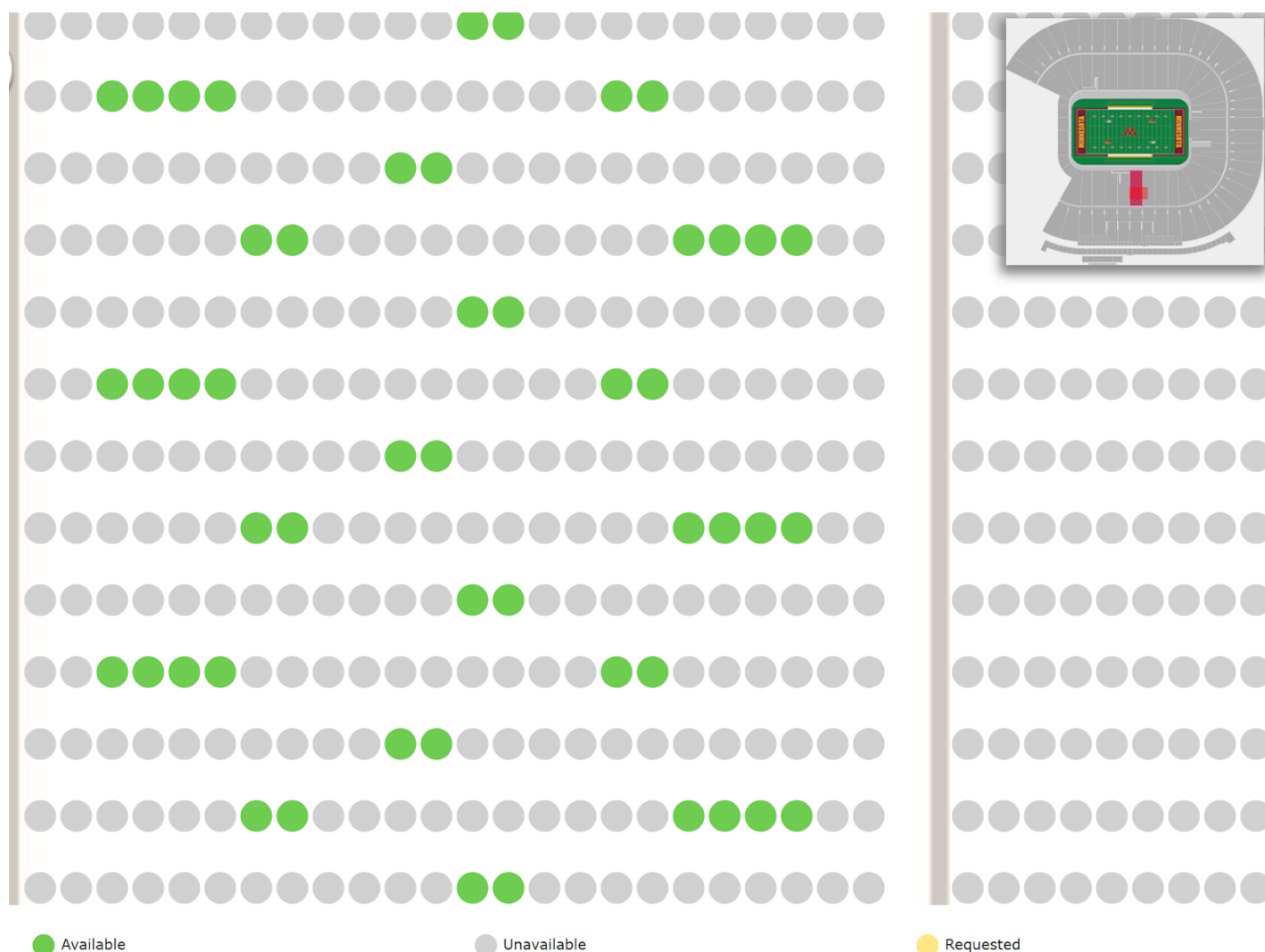
Patrons will be seated in groups of 6 or less and each group of 6 will be seated at least 6 feet from other groups. Seating will be staggered to ensure patrons and/or groups will not be seated directly next to, in front of, or behind other patrons and/or groups.

Outdoor Seated Entertainment Venue | 50,805 Seated Capacity Under Traditional Guidelines

TCF Bank Stadium: **10,000 Max Capacity** (20% of Total Capacity of 50,800)

- Main Stand Seating (Non-Premium): 9,600 Max (20% of Total Capacity of 48,100)
 - Upper Level Main Stands: 5,100 Max (20% of Total Capacity of 25,500)
 - Lower Level Main Stands: 4,500 Max (20% of Total Capacity of 22,600)
- Premium Spaces: 400 Max (16% of Total Capacity of 2,425)
 - Outdoor Club: 250 Max (20% of Total Capacity of 1,250)
 - Loge Boxes (Outdoors): 75 Max (20% of Total Capacity of 375)
 - Each used Loge would be limited to 6 maximum people and 1 household. Additionally, utilized Loges would have at least one empty Loge on either side.
 - Suites (Outdoor Seating): 75 Max (9% of Total Capacity of 800)
 - Each used Suite would be limited to 6 maximum people and 1 household. Additionally, the utilized Suite would have at least one empty Loge on either side.
 - Indoor Club: CLOSED (Total Capacity of 275)

Sample Seating Configuration (TCF Bank Stadium)



1. Fans will be seated in the respective groups of which tickets were purchased directly from the University of Minnesota. All fans will be seated at a minimum of 6 feet between groups.
2. The first 2 rows adjacent to all playing services will not be sold, nor will the first 2 seats adjacent to each aisle. The 1st row adjacent to any handicapped seating area will not be sold. Handicap seating will follow the same distancing guidelines as main stand seats, with a minimum of 6 feet unavailable between groups.
3. In addition to socially distanced seating, fans will be seated in a configuration that discourages groups from crossing paths within a single row. No single group of seats will exceed 6 total seats.
4. Additional entry points will be introduced for the 2021 football season. In addition, each ticket will list a suggested gate, which offers the most direct route to each fan's seat. Suggested gates take into consideration expected volume and the number of access points at each entrance.
5. Each entry point will feature socially distanced lines as well as markings on the ground to encourage social distancing. Fewer lanes per entry point will be present. Fans are encouraged to enter the stadium at the suggested gate listed on their ticket for this reason.
6. Entrances for all Gopher Athletics events open 60 minutes before the start of the event.

DIGITAL TICKETS, PARKING PASSES, & MEMBERSHIP CARDS



1. Starting with the fall of 2021 paid tickets, parking passes, & membership cards will be distributed digitally. This will reduce the exchange of physical paper tickets for entry into Gopher Events and Event Parking Lots. Fans attending Gopher events will be asked to present their digital ticket on their mobile device to the security attendant upon entry. We ask that fans do not hand their device to any athletics staff.
2. Fans that need assistance accessing their tickets will first be asked to try to access their ticket via their mobile device, with assistance from our Gopher Fan Relations Staff. A limited number of paper tickets may be distributed to fans that do not possess a mobile device capable of receiving and/or downloading a digital ticket. Paper tickets or seat vouchers will continue to be used for complimentary admissions for auditing purposes.
3. Fans purchasing day-of parking passes for Gopher Athletics events will be directed to use self-service kiosks. Gameday parking will be Credit Card only starting in 2020-21.

MINNEAPOLIS/ST. PAUL SAFE SPORTS VENUES INITIATIVE

Throughout the summer of 2020, the University of Minnesota Athletics department participated in a joint task force with the Twin Cities major sports teams and venues. The University of Minnesota agrees to adhere to guidelines as defined in the group's [Safe Sports Venues Initiative Executive Summary](#).

APPENDIX

State, Federal, & CDC Guidelines

1. [Preparedness Plan Requirements - Seated Entertainment & Meetings](#)
2. [When to Return to Work](#)
3. [Cleaning and Disinfecting Facilities](#)
4. [Understanding the impact of social distancing on occupancy](#)
5. [Disinfectants for COVID-19](#)
6. [If You Are Sick or Caring for Someone](#)
7. [Face Covering Requirements and Recommendations under Executive Order 20-81](#)
8. [Face Coverings FAQ](#)

University of Minnesota Athletics

1. [Stop The Spread Signage](#)
2. [Employee Health Screener](#)
3. [Custodial Scope and Frequencies](#)
4. [Safe Sports Venues Initiative Executive Summary](#)

University of Minnesota

1. [Signage Guidelines and Examples](#)
2. [Face Covering Protocol](#)
3. [Covid Resources and Guidelines](#)
4. [What to do if an employee is sick with COVID-19 or has been exposed to someone that is sick with COVID-19](#)
5. [What to do if an employee refuses to wear a mask or face covering](#)
6. [Using Cloth Face Coverings](#)
7. [Alternative Face Coverings as an Accommodation](#)
8. [Facilities Management \(FM\) Sunrise Support](#)

Concessions

1. Aramark Signage
 - a. [Stop the Spread](#)
 - b. [Kitchen Entry](#)
 - c. [Mask Instructions](#)
 - d. [Temperature Screening](#)
 - e. [Social Distancing](#)
2. Procedures and FAQ
 - a. [Temp Screening Procedures](#)
 - b. [Employee FAQ](#)
 - c. [TCF Bank Stadium Aramark Return to Work Playbook](#)

VERSION HISTORY

April 14, 2021: Initial draft approved for circulation